

OXYGEN

IT Security Services
by GB3 Limited

KR GROUP

CASE STUDY

Review,
Recommend
& Resolve



OXYG3N

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OXYG3N helped the KR Group, one of the leading financial services companies for over 55s, achieve ISO 27001:2013 accredited certification. The outcome is a demonstration of the Group's commitment to delivering high standards of information security across all of its products, from multiple locations.

OXYG3N consultants supported members of the board, managers and staff to achieve the highly respected certification by assisting them in preparing for an independent audit of their information security management systems. The audit confirmed the KR Group had implemented robust procedures and processes relating to information security management.

KR GROUP

Key Retirement Group was established in 1998, as one of the UK's first equity release advisory services. The three founding directors are still very much part of life at Key; as is the deep-rooted belief in fantastic value and exceptional customer service.

Over the years the company has gone from strength to strength, establishing itself as the UK's number one for equity release, as well as offering a range of financial services for those in, or approaching, retirement. Other Group brands include more 2 life, a lifetime mortgage provider, and V Loans, which specializes in secured lending.

With cyber-crime ever increasing, it is the responsibility of every member of KR Group staff to ensure customer confidentiality by protecting their data assets. KR Group decided to use a recognised international standard based approach to ensure that they can adjust to the ever growing risks.



WHAT WE DID

Joe Elding, OXYG3N's Technical Director, undertook a Gap analysis against the ISO 27001 standard, examining KR Group's information security practices and presenting recommendations to bring them in line with the ISO 27001.

OXYG3N was able to assist in the creation of an effective Information Security Project Team to deliver the project successfully. Joe worked with KR Group's Information Security Manager, Head of IT, Director of Compliance, Head of HR and Chief Financial Officer to establish improvements to the security culture.

OXYG3N provided on-site support and assisted KR Group through the process of an asset-based risk assessment, and also established a route to enhancing policies and procedures found within its business operations.

Joe designed and introduced the Information Security Management System; ensuring it was built on policies and procedures, and aligned to best practice. The board's commitment to implementing a robust security system to protect customer data ensures the ISMS will remain effective and efficient in the long term. OXYG3N designed the ISMS to be flexible and scalable to adapt to changes and growth within the KR Group and external environment.

WHY ISO 27001:2013

The ISO 27001:2013 is the international standard that describes best practice for an Information Security Management System,

it sets out a clear structure for managing the security of an organisation's information assets.

Employee details, financial files and customer data records all fell within these information assets, this meant the scope included a considerable amount of confidential information. Reliable and auditable controls and procedures needed to be adhered to in order to protect these information assets.

The KR Group understood that the ISO 27001 standard is one of the toughest to comply with, and that the project would need to be supported with expert guidance and management skills. The implementation of ISO 27001 across all departments and products required detailed planning and an implementation schedule designed with the help of OXYG3N consultants.

OUTCOME

The KR Group understood why reaching the Information security standard ISO 27001 was essential to reduce security incidents and act as a clear business differentiator.

The Group was delighted to achieve accreditation, in recognition of its commitment to protecting customer data and implementing rigorous security procedures.

OXYG3N continues to support the KR Group with its security model and, as the business develops, is actively engaged to review the Group's Information Security framework.



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